

How the Class Helped Learning Objectives:

“Having some folks in class that don’t have a technology background was helpful for trying to figure out what they were thinking and how I could share my perspective without having a common language to gain their buy-in. For example, in the case we had to decide on a new CIO after Larry left. This required negotiating in my group with [another student], who doesn’t have an IT background. It was a good exercise for me to listen to her perspective as a SME (a practicing RN) and then find a way to tie her concerns (desire for a CIO who understands what it’s like to be a direct care worker) to how a good leader practices good listening and how they don’t have to have been a nurse to understand nurse’s concerns. In this way, we were able to agree on a candidate due to their leadership acumen and not just their subject matter expertise.”

“I really appreciated your teaching style during the course, and it made the course information easy to understand. If you are thinking about teaching future courses, I would recommend keeping the class activities in the syllabus.”

“The in-class discussions were extremely helpful and wonderful to learn from others experiences and they current work roles and job duties. I learned the most from the final project. Wow, what a way to learn about system acquisitions in light speed.”

Suggestions for Improvement:

“Really hard in a small class but it might have helped if students were responsible for leading discussions on specific articles/topics. That might have gotten more folks to engage with the material.”

“I think maybe adding 1 or 2 speakers to share their stories about selecting and implementing a healthcare information system will be very helpful. Or even what they are doing to keep up with standards, MU, etc. Reading books is helpful, but actually hearing from a organization will help tremendously! These speakers always tend to share tips that might not be of use in the present but can definitely be utilized in the future.”

“The class as a whole was well structured and the time spent in class was meaningful. The only improvement I could think to recommend is to engage more in our breakout sessions or reduce the amount of time given, they tended to go a little awry with personal conversations. Overall, thank you for a stimulating class, your teaching style is great and I stayed engaged throughout the course.”