

Communicating with Older Adult Patients in their Homes

Why?

Technology-mediated communication could help older adult patients communicate their health status and questions with their care team between visits.

Evaluating a Digital Interactive Television (DITV) for Older Adults

We partnered with a technology company that manufactures a DITV for older adults. This TV helps facilitate communication between the older adult, their loved ones, and their care team.

Assessing Information Exchange between Home Care Aids and Clients

We interviewed people receiving domestic home care services and their aids to determine the satisfaction with current service. A secondary analysis of the data indicated that communication challenges between the care team members were often present, and technology mediated communication may help improve information exchange between the parties.

Related Publications and Presentations:

- **Kneale L**, Thompson H, Demiris G. Incorporating Televisions into Older Adults' Health Routines: A Case Study. Poster session presented at: American Medical Informatics Association. 15 November 2016; Chicago, IL.
- **Kneale L**, Ordway A, Johnson K, Demiris G. Understanding Information Exchange between Home Care Clients and Aides: Opportunities for Informatics. Paper presented at the Home Healthcare and Hospice Information Technology Conference, 11 November 2016; Chicago, IL.